



Ranchi University

Ranchi

Policy for e- Governance

1. Introduction

Use of Information and Communication Tools (ICT) enhances the governance quality of any institution. Ranchi University has a vision to provide quality service to all its stakeholder through implementation of e Governance in all its function.

e Governance has successfully been implemented in field of admission, examination, fee payment, student support and it is envisioned that all the services of the university will be successfully implemented under e-Governance plan following National e-Governance Plan and Digital India flagship initiatives of Government of India.

In consonance with university IT policy and guidelines, university has documented its e- governance policy for transparent, reliable and easy access of services to all its stakeholders.

2. Vision and Objective:

- 2.1 **Enhanced Accessibility of University Services:** Our goal is to ensure that university services are seamlessly accessible through e-Governance modules. Students and faculty will be able to access these services using any device (desktop, laptop, or mobile) from any location at any time, enhancing convenience and flexibility.
- 2.2 **Boosting University Operations:** Implementing this policy will transform RU's operational framework, making it more efficient and better aligned with the goals of e-Governance, thus streamlining processes and improving service delivery.
- 2.3 **Promoting Transparency and Efficiency:** The adoption of e-Governance at RU is aimed at fostering a transparent and accountable environment. It will eliminate bureaucratic delays and redundancies, thus saving time and energy and significantly boosting productivity.
- 2.4 **Enhanced Service Delivery Efficiency:** We are committed to improving the productivity and efficiency of service delivery across the university, ensuring that every interaction is faster and more effective.
- 2.5 **Streamlined Access to Information:** By automating administrative workflows, we are setting up a strategic implementation that not only simplifies access to information but also ensures efficient data management and retrieval across different levels of the university hierarchy.
- 2.6 **Toward a Paperless Environment:** Our comprehensive strategy includes transitioning all departmental communications to electronic mediums, fostering a paperless and eco-friendly office environment.
- 2.7 **Framework for Continuous Improvement:** The policy establishes a robust framework for the ongoing development and implementation of e-

Governance systems, ensuring continuous improvement in the university's technological capabilities and service offerings.

- 2.8 **Abiding National Standards:** RU will abide by the National Standards and Policies established or prescribed by Government of India in respect of e-Governance with necessary amendments as may be required

3. Major Area of Implementation:

- 3.1 e-governance will be applied in field of

- Administration
- Examination
- Finance
- Student Support
- Library
- Academics
- Employment

- 3.2 The University reserves the right to implement e Governance in the any other area not listed above, as and when required.

4. Applicability:

- 4.1 The policy shall be applicable to all Administrators/ officials, the teaching faculty members, nonteaching staffs, students, Parents, Alumni, Industry partners, Employers, Society, and any other stakeholder who use the services provided by the university.

- 4.2 This policy is also applicable to any authority or body in RU established or constituted under the Jharkhand University Act 2000 and owned and controlled by the RU.

5. Infrastructural Requirements:

5.1 Computer Centre:

All the IT enabled services including the e-Governance modules shall be hosted and delivered from the University Computer Centre. University Computer Centre should be furnished with in the Adequate servers, network and security devices. The UCC should be equipped with 24x7 uninterrupted power supply.

5.2 The National Knowledge Network (NKN):

NKN is a cutting edge high-speed, huge storage network that connects educational and research institutions across the country. This network would become key to improve the quality of our institutions and supporting advanced research. Leveraging the full potential and benefits of the NKN is

imperative to advancing this vision of excellence and innovation. It's crucial that we make the most out of the NKN to achieve our goals."

5.3 Cloud Infrastructure:

University will put in place 'Cloud Infrastructure' including virtualization of existing computing resources so as to enable speedy, efficient, cost-effective deployment, scaling-up and sharing of Information Technology resources.

5.4 Power Backup System

All the core IT and network access devices in the university campus should be provided with clean and adequate power backup solution.

The University Computer Centre should be provided with clean and 24x7 uninterrupted power backup.

5.5 Data Recovery/Backup System:

There should always be a backup / recovery mechanism in place in case of any untoward incident.
